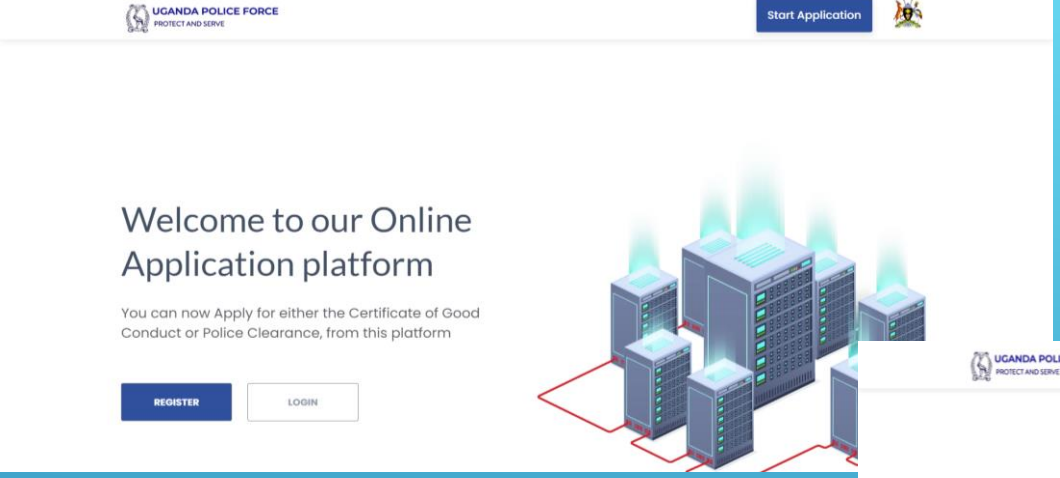
ONLINE APPLICATION PLATFORM FOR CERTIFICATES

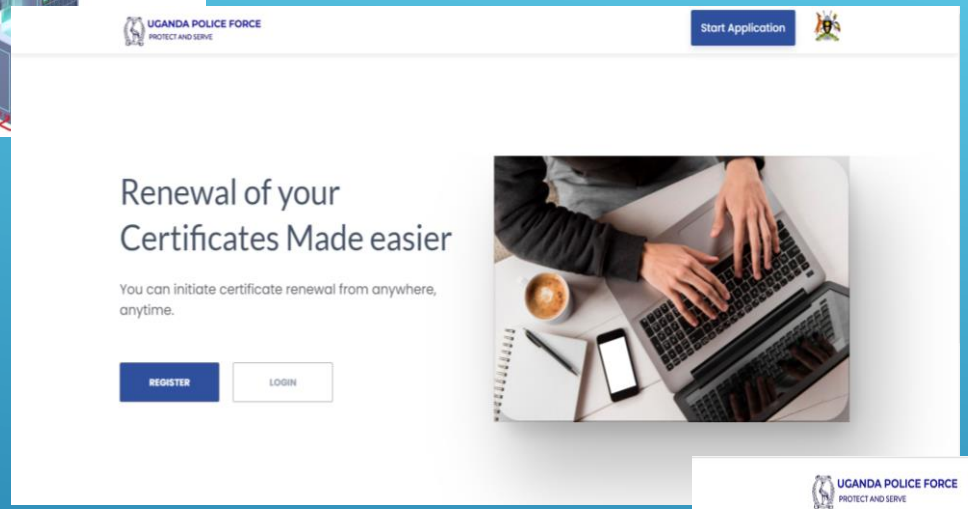
POLICE CLEARANCE CERTIFICATE

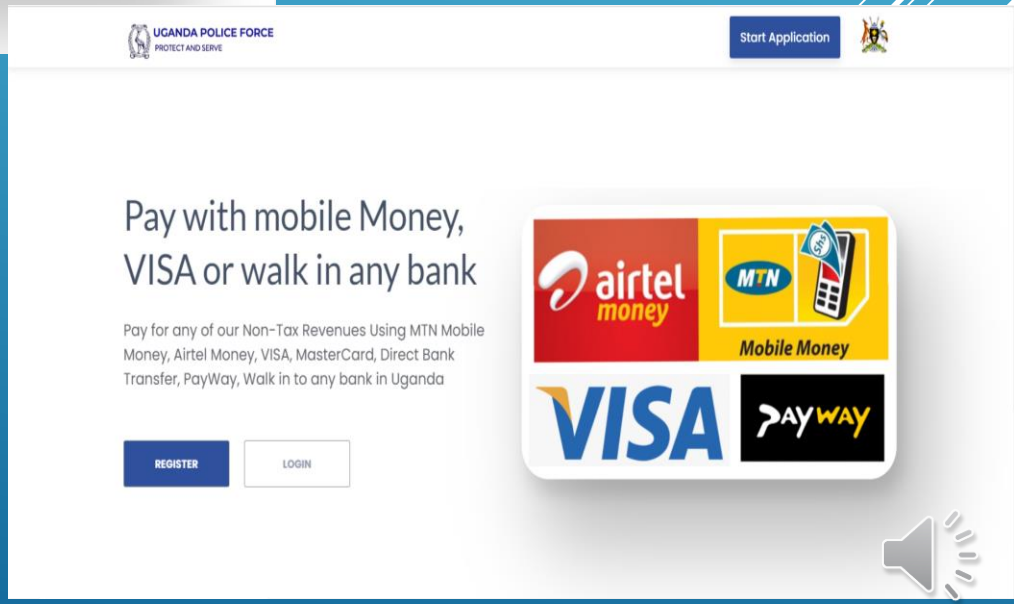
CERTIFICATE OF GOOD CONDUCT

- Visit: **https//services@upf.go.ug** to access the Uganda Police online Platform for certificates (Good Conduct and Police Clearance) Application

WELCOME PAGE







- On this page an applicant is required to either register for an account or log in for those with accounts created

HOW TO APPLY FOR THE CERTIFICATES

Step 1: Online Registration and Payment

Step 2: Booking Appointment

Step 3: Photo and Fingerprint Capture

Step 4: Release of the Certificate

Online Registration and Payment

- First time applicants will be required to register for accounts
- The next step is to login, select ‘New Applicant’to start the application process for either the certificate of good conduct or police clearance.
- The application registration ends with generation of Payment details which are printable on a Payment slip.
- With the Payment slip, the applicant is expected to go and make payment using any preferred method such as; bank, mobile money, Payway, visa or Mastercard payment

▸ Terms and Conditions: Agree prior to creation of an Account

SIGN IN HERE

Terms & Condition

Select Language Powered by Google Translate

Note: Please Check all the Checkboxes to Continue

☐ **Agreement**

This Service Agreement ("Agreement") sets forth the terms and conditions of your use of this System in applying for a National Police Clearance and related services. In this Agreement, "you" and "your" refer to you as “Applicant of National Police Clearance” and “PNP”, “our”, “we” or “us” as the “Philippine National Police”.

☐ **Privacy Policy**

By using any of our services, visiting our website https://pnpclearance.ph or giving us your personal information, you agree to your information being collected, stored, used and disclosed as set out in this Privacy Policy.

We are committed to protecting your personal information, and ensuring its privacy, accuracy and security. We will handle your personal information in a responsible manner in accordance with the Data Privacy Act of 2012 (RA No. 10173).

The PNP may use your contact information in order to send e-mail or other communications regarding your clearance or updates about this service. We may also use your data for statistics, summaries, research and studies.

Previous Next

Register

Account Registration

UGANDA POLICE FORCE
PROTECT AND SERVE

Already registered? SIGN IN HERE

PDF Tutorial

New Applicant Registration

Required fields are indicated with *

Email Address should be VALID and ACTIVE

Email address *

Password *

Confirm password *

First name *

Middle name

Surname *

Gender *

Select birth date *

Terms and Conditions

Register

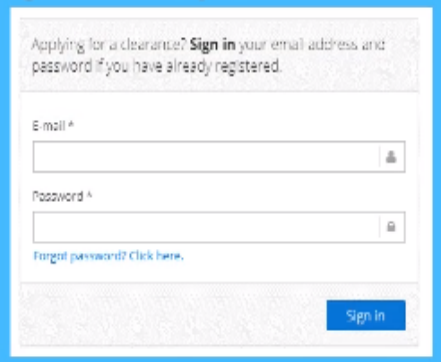
Log In

UGANDA POLICE FORCE
PROTECT AND SERVE

Not yet registered? REGISTER HERE

Logging in

Log in using the email address and password used during the registration process.



PDF Tutorial

Applying for a Certificate of Good Conduct or Police clearance? **Sign in** with your email address and password if you have already registered.

E-mail *

Password *

Forgot password? Click here.

Sign in

Select ‘New Applicant’ for New Applicants to start the application Process

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Welcome:*Ivan* Log out **Start Application**

Online Certificate Application platform

If you are a new Applicant, please click the New Applicant button. If on the other hand your are a returning to complete your application, please click the returning applicant button

New Applicant **Returning Applicant**

Booking for an Appointment

- After payment, Applicant will then log in to book for an appointment at Uganda Police Interpol and International relations head office
- On successful log in, the applicant selects ‘Returning Applicant’ and then selects
- ‘book for an appointment’

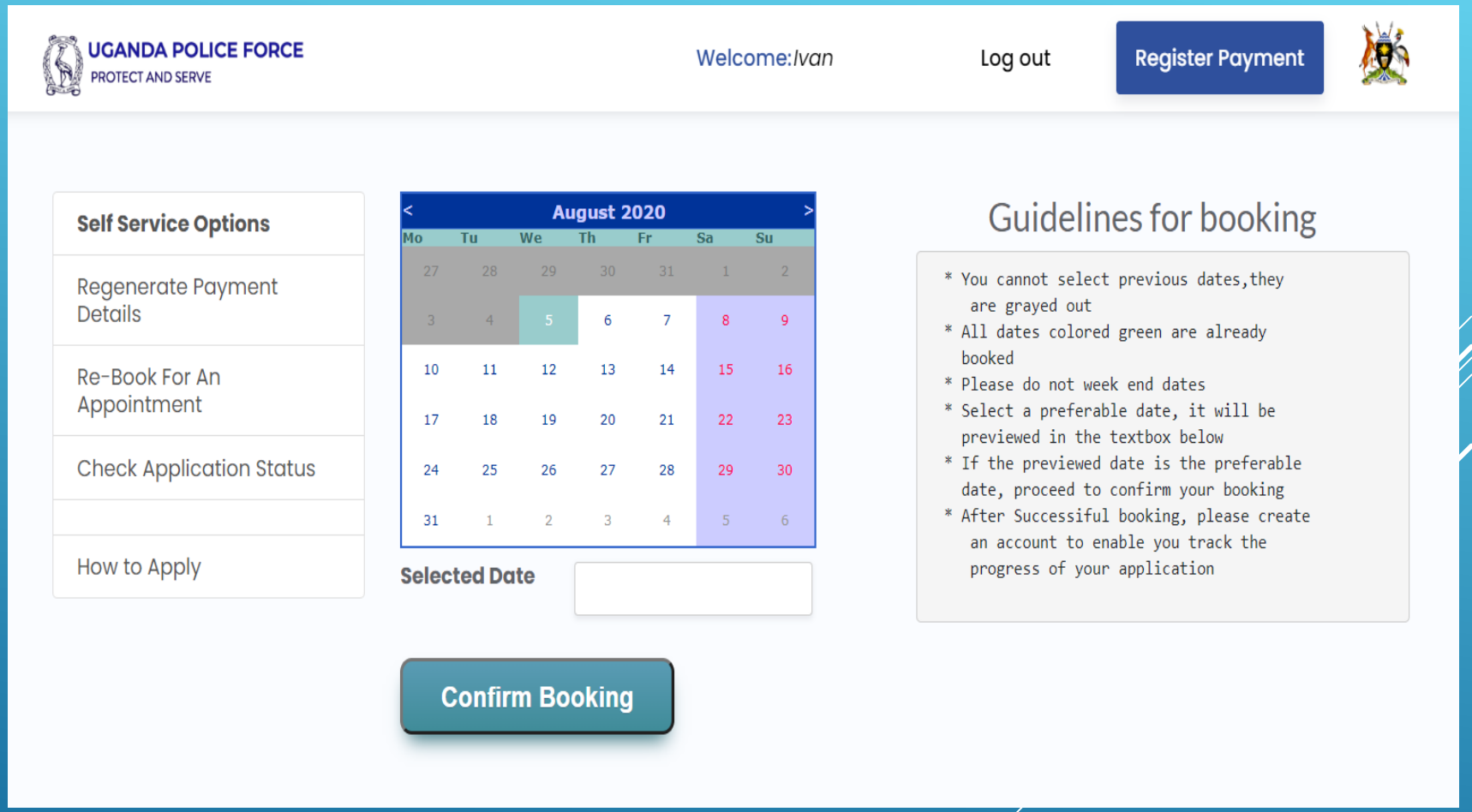

Photo and Fingerprint Capture

- On the day of the appointment, the applicant presents the following documents at Uganda Police Interpol and International relations head office
  - Copies of Valid Identification Documents(Passport or National ID). Note National ID is Mandatory for Ugandans.
  - Two Passport Sized Photographs
  - Payment receipt printed from the system
  - Clearance letter from the Office of the Prime Minister for Refugees.
  - A preview of your application details printed from the system
- On presentation of the above, your photo and finger print will be captured and this will be followed by certificate processing

Certificate Pickup

- During the application process, the applicant will be able to track the progress of the application.
- From the log in page on the next page, select ‘Returning Applicant’ and then select ‘Application Progress’ to view the progress
- Once the certificate is ready for pick up, the applicant will then proceed to Uganda Police Interpol and International relations to pick the certificate
- This marks the end of the application process
- The same procedure applies to renewal of certificates

Application Progress

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Welcome:*Ivan* Log out **Register Payment**

Self Service Options

- Regenerate Payment Details
- Re-Book For An Appointment
- Check Application Status
- How to Apply

APPLICATION PROGRESS

- ○ **SUBMISSION**
- ○ **PAYMENT**
- ○ **BOOKED FOR APPOINTMENT**
- ○ **FINGER PRINT CAPTURED**
- ○ **APPLICATION PROCESSING**
- ○ **PRINTING CERTIFICATE**
- ○ **CERTIFICATE READY FOR PICK UP**